



# Soft Touch Training Collar USER MANUAL

Model: TC-1000

- Rechargeable Electronic Remote Training Collar
- 1,000 ft. Range
- Waterproof
- 201 Total Settings of Vibration & Shock
- Tone Mode
- LCD Display



## IMPORTANT SAFETY NOTES

### WARNINGS

**Not for aggressive dogs. Do not use on dogs under 15 pounds. DO NOT USE** this product if your dog is aggressive or prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

The Soft Touch Training Collar **MUST** be used only for healthy dogs. We recommend you take your dog to a veterinarian before using the collar if he is not in good health.

*Improper use of training collars, or use on pets with health problems, can cause severe injury to animals or humans wearing the collar / receiver. It is strongly recommended that you:*

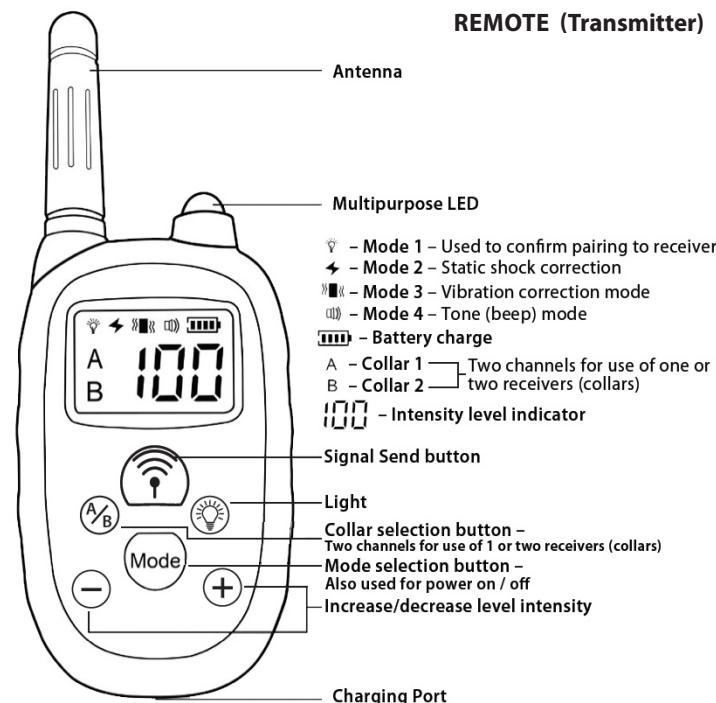
- Keep this device away from small children
- Obtain advice from a certified pet trainer
- Always begin using the lightest correction settings that achieve the desired results
- Be keenly aware of any prolonged or unusual irritation / suffering from you pet
- If injury occurs, or your pet becomes disoriented or aggressive, immediately discontinue use and take your pet to a veterinarian if necessary.

### CAUTION

Risk of skin damage. Please read instructions below carefully. A properly adjusted collar is important, because a loose collar may cause inconsistent performance. Wearing a collar for a long time or wearing a tight collar may cause skin damage, i.e. skin irritation or sores. These steps will help you keep your pet safe and comfortable. It is important to continue daily checks of the contact area. If irritation or sores are found, discontinue use of the collar until the skin recovers.

### ADDITIONAL CAUTIONS

- Please follow all instructions in this manual.
- Avoid leaving the training collar on the dog for more than 12 hours per day.
- Re-position the training collar on the pet's neck every 1 to 2 hours.
- Check the training collar to prevent excessive pressure.
- Never connect a leash, rope, or cable to the soft touch collar, or it will cause excessive pressure.
- Wash the dog's neck and the metal contact weekly with a damp cloth.
- If a rash or sore is found, stop using the collar until the skin recovers.



**Tips:** Press **Mode** button for 2 seconds to turn on the remote. Press **Mode** button for 3 seconds to turn off the remote.

**Tips:** 10 seconds without operating, the back-light turns off and 2 minutes later LCD display turns off.

## RECEIVER (attached to collar)



**Power On / Off Button:** To turn on, press the power button for 2 seconds (the receiver will vibrate).

To turn receiver off, press the power button for 3 seconds until the receiver beeps.

**Charging:** It takes 3 to 4 hours to charge fully.

### Tips:

1. When the Receiver is low power, the LED indicator will blink slowly.
2. When the system is working or fully charged: the LED indicator will be continuously illuminated.
3. The Receiver will go to Power Saving Mode after one minute of no movement. When the receiver is in power saving mode, correction signals sent from the remote to the receiver are ignored.

## SETUP PROCEDURES

**1. Charge the Remote and Receiver.** Please fully charge the Remote and Receiver before you use the products.

**Remote:** When plugged in the red light will be flashing until fully charged. When fully charged the red light will remain on.

**Receiver:** When plugged in the green light will be flashing until fully charged. When fully charged the green light will remain on. It takes three to four hours to charge fully.



## SETUP PROCEDURES (cont.)

### 2. Pair Remote and Receiver

- First turn on the remote by pressing and holding the mode button for 2 seconds.
- Press the A/B (A/B) button until the letter A is displayed. (If you are pairing a second receiver, select B.)
- To place the receiver in pairing mode, start with the receiver turned off. Press and hold the power button until it first vibrates AND then beeps. Once it beeps, the LED light on the receiver (next to the power button) will begin flashing, indicating it is in the pairing mode.
- Press and hold the signal send button until the receiver beeps. This completes the pairing.  
Pairing must be completed in 10 seconds or the receiver will exit pairing mode and return to the previous condition.



#### Tips:

- If you have purchased a second collar, select channel B and repeat the steps to pair the second remote.
- If you cannot pair the device successfully, it may be caused by signal interference. Please change to another location away from other electronics and try again.
- The Remote and Receiver will go into Sleep Mode if you don't use it for two minutes. Any movement on the Receiver will activate the collar, and any button you press on the Remote will activate the Remote.
- If you have two receivers paired and you forget which one is paired to each channel, press the mode button until the small light bulb symbol on the upper left part of the LCD display is selected. Pressing and holding the signal send button will cause the LED indicator on the receiver matching the channel (A or B) selected on the remote.

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## SETUP PROCEDURES (cont.)

### 3. Test Pairing and modes:

- Confirm that both the remote and receiver are turned on and charged. Select channel A or B depending on which receiver you are testing for proper pairing:
- Tone (Beep) Mode:** Press the mode button on the remote until the speaker is illuminated indicating the tone mode is active. Pressing the signal send button should cause the remote to beep until the button is released.
- Vibration Mode:** Press the mode button on the remote until the vibration signal is illuminated indicating the vibration mode is active. Pressing the signal send button should cause the receiver to vibrate. To test the levels, press the + button to increase the intensity level (100 is the highest) and the - button to decrease the intensity (001 is the lowest intensity level).
- Static Shock Mode:** Press the mode button on the remote until the static signal is illuminated indicating the static mode is active. Place the static tester over the two prongs (remove the rubber tips from the prongs if in use for the test) and hold in place. Pressing the signal send button should cause the light on the tester to illuminate.  
To test the levels, press the + button to increase the intensity level (100 is the highest) and the - button to decrease the intensity (001 is the lowest intensity level).
- Pairing confirmation mode:** Press the mode button on the remote until the light bulb is illuminated indicating the pairing confirmation mode is active. Pressing and holding the signal send button should cause the LED next to the power button on the receiver to flash until released.



### 4. Setting up the Collar:

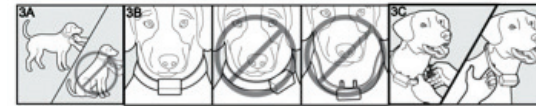
- There are two sets of metal contacts provided — one long and one short. If your dog has long, thick hair, screw the long contacts onto the collar. If your dog has short hair, use the shorter prongs. Tighten snugly with an adjustable wrench, being careful not over-tighten.
- Optional rubber tip covers may be inserted over the steel tips for additional comfort. There is a slight decrease to the static transfer, but not substantial.

### 5. Fit the Collar Receiver

Proper fit of the collar is important for effective training. The contact points must have direct contact with your pet's skin.

Please follow these steps:

- Make sure that the receiver is turned off.
- Proper fitting is best achieved with your dog standing comfortably (3A).
- Place the Receiver Collar on your pet's neck as high up as it will comfortably rest.
  - Center the contact points underneath your pet's neck, in the center (3B).
  - The strap should be adjusted snug enough so the contacts touch the skin but with enough slack to put one finger between the collar and the dog's neck.
  - The collar should fit snugly. But be sure it is loose enough to allow one finger space between the strap and your pet's neck (3C).
- Once the collar has been properly fitted, you may trim the excess length, being careful to leave enough extra length for anticipated growth of your pet.



#### Tips:

- Sometimes you need to trim the hair around the contact point to make sure that contact touches dog's neck.
- DO NOT shave the pet's neck as this may increase the risk of skin irritation. Check the installation again as your pet becomes more comfortable with the collar.

### 6. Training Tips:

- If possible, seek training advice from a certified trainer.
- Always use the least amount of correction required to affect your dog's behavior positively.
- There are three basic "correction" modes:
  - The most gentle correction mode is the **tone mode**. Some dogs respond to the tone mode only. When training for the other modes, it's recommended that you always first send a tone before a stronger stimulation. Over time, your dog may reply to the tone immediately to avoid the stronger correction stimuli. The tone volume can not be adjusted with the + or - buttons.
  - The next level up for correction stimuli is the **vibration mode**. When this mode is selected, pressing and holding the signal send button will cause the receiver to vibrate until the button is released, but for a maximum of 10 seconds. When in this mode, the intensity level can be adjusted from 1 to 100, with 100 being the highest intensity.

- The strongest level of correction stimuli is the **static correction mode**. When in this mode, pressing the signal send button will cause the receiver to send static shocks between the two prongs on the receiver. The shock, similar to the stimulation you get when rubbing your socks on the carpet and touching a metal object. The intensity can be adjusted between 1 and 100, with 100 being the strongest. The static shocks will continue as long as you hold the signal send button, but for a maximum of 10 seconds
- To test for the proper setting on each of the vibration or static mode, begin with a low level setting between 5 and 10. When your dog is distracted, press the signal send button and watch for a reaction. Gradually increase the setting and retry when the dog is distracted. When you have the correct setting, you will notice that the correction gets your dog's attention, but you shouldn't see obvious pain or discomfort that persists after the correction.
- If you always use the tone before a stronger correction, eventually your dog should respond to the tone without having to use a stronger correction.

## 7. FREQUENTLY ASKED QUESTIONS

- Is the Receiver Collar waterproof?** Yes, the Receiver is fully waterproof.
- Is the Remote waterproof?** No, the Remote must be kept away from water.
- How long can I continuously deliver Vibration or Static Shock to my pet?** The maximum amount of time you can deliver the Vibration or Static Shock to your dog continuously is 10 seconds. And then the remote will go to Protection Mode.
- What should I do if my dog's neck becomes red and irritated?** Stop using the product immediately for at least 48 hours. If the condition persists beyond 48 hours, please consult your veterinarian.
- Can I attach a leash to the Receiver Collar?** No, this can result in the contact points touching tightly your dog's neck. Use a separate collar when needed.
- When should I recharge the Remote and Receiver?**  
Remote: The low battery symbol will appear at the bottom of the LCD screen.  
Receiver Collar: The green LED will be blinking slowly when the power is low.



Manufactured by  
**IntelliLeash Products, Inc.**

Joliet, IL 60431

[www.intellileash.com](http://www.intellileash.com)

Frequency: 433.83 MHz  
Controller: 3.7V 300ma LIP  
Receiver: 3.7V 500ma LIP



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